



Lamoreaux Justice Center  
Juvenile Court  
341 The City Drive South  
Orange, CA 92868  
(657) 622-5509

## DEPENDENCY REMOTE APPEARANCE INFORMATION

California Rules of Court, Rule 3.672(i)

### GENERAL INFORMATION

Dependency hearings are set for in-person appearances. Parties should contact their attorney to discuss remote appearance options.

For additional information, including forms and noticing requirements, go to the California Rules of Court, rule 3.672(i) available at [www.courts.ca.gov](http://www.courts.ca.gov).

### REMOTE APPEARANCE REQUIREMENTS

When a remote appearance is approved by the judge, an email will be sent by the Court or the party's attorney that includes a specific link to connect to the hearing. If a link is not received the day of the hearing, please contact your attorney, or call the Juvenile Court Clerk's office at (657) 622-5509.

Juvenile Court uses the following applications depending on the party appearing remotely:

<a href="#">Microsoft Teams</a>	Default application used unless a party is appearing remotely from OC jail	<a href="#">Instructions for the Use of Microsoft Teams Conference Software</a>
<a href="#">WebEx by Cisco</a>	Used when party is appearing remotely from the OC jail	<a href="#">How To use Court WebEx</a>
<a href="#">Zoom</a>	May be used in special circumstances	<a href="#">How to Use Zoom Application for Attendance at Court Remote Hearings</a>

#### It is important to know:

1. Juvenile Court dependency proceedings are confidential and closed to the public. **All persons appearing remotely must ensure others cannot see or hear the proceeding unless approved by the juvenile court.**
2. Recording or photographing the proceeding is prohibited unless approved by the Court.
3. The person appearing remotely is responsible for ensuring the application being used for the hearing is downloaded and functional on their device.
4. The person appearing remotely is responsible for ensuring the device used to connect is equipped with working audio and, when necessary, a functional microphone and video camera.
5. The case may not be heard at the time the calendar is scheduled to start. You may need to wait for a call or email from the court clerk.

Effective: January 1, 2022

6. The Court reserves the right to terminate the remote appearance if it is determined during the hearing that the party is not available, there is a disruption, noise, misconduct, technical problems, or other issue.
7. The Court may decide at any time to require a personal appearance and continue the hearing to a later date.

## PROBLEMS WITH YOUR REMOTE CONNECTION

If you are having issues connecting to the hearing, call the number provided in the email containing the link or call the courtroom. [Click here](#) for courtroom telephone numbers.

The Court cannot troubleshoot technical failures, connection issues, software incompatibility, or issues with personal devices used for remote appearances.