SUPERIOR COURT OF CALIFORNIA
COUNTY OF ORANGE

Please return completed Evaluation to:
Superior Court of California, County of Orange
    Attn: ADR Administrator
    700 Civic Center Drive West, D-100
    P.O. Box 838
    Santa Ana, California 92702-0838

In accordance with the Alternative Dispute Resolution (ADR) Program Guidelines, please submit evaluation by mail within 15 days of completion of the ADR process.

ADR staff and Committees use this **_confidential_** information to assess the ADR Program's impact on the court, to track quality, to provide feedback to neutrals and to inform our decisions regarding redesign of program procedures. Other staff and trial judges do not see specific evaluations.

Neutral: _____ **Date(s) of Session(s):** _____

1. I am ☐ Plaintiff's Attorney ☐ Defendant's Attorney ☐ Other: _____

    I participated in an ADR session: ☐ Mediation ☐ Neutral Evaluation

2. Agreement reached? ☐ Yes ☐ No ☐ Partial

3. If the case resolved, how much of a factor was the neutral in settlement of the case?

Not at all	Not much	Some	Very Much

4. Approximate total number of:

    Hours: _____   Sessions: _____   Follow-Up Calls: _____

5. Indicate at what phase the ADR session(s) occurred (indicate if more than one):
    ☐ Before filing   ☐ Within 4 months of filing
    ☐ After some discovery   ☐ After significant discovery
    ☐ Trial was imminent   ☐ Other: _____

6. Which of the following court events were <u>avoided</u> because of the ADR session?

    ☐ Discovery Motion(s) *Number:* _____   ☐ Summary Judgment/Adjudication Motion   ☐ Trial
    ☐ Deposition(s) *Number:* _____   ☐ Pretrial Conference   ☐ Other
    ☐ Case Management Conference   ☐ Judicial Settlement Conference

7. In your opinion, ADR: ☐ Reduced court time ☐ Increased court time

    Please estimate the number of days court time was reduced/increased as a result of the parties going to ADR (*Consider the decrease/increase in the number of court days relative to motions, settlement conferences and trial.*)

    ☐ 1-2 days   ☐ 3-5 days   ☐ 6-10 days   ☐ 11-20 days   ☐ more than 20 days

8. In your opinion, ADR: ☐ Increased ☐ Decreased the litigant's costs by $_____

9. Please indicate which, if any, of the following occurred during the ADR Session. (*Please check all that apply*):

    ☐ Communication between the parties was improved.   ☐ Parties came away with a better understanding of the case.
    ☐ Parties clarified, resolved and/or eliminated some issues.   ☐ Other comments:

Please indicate your satisfaction by rating the following statements:

10. This process was fair to all parties.	☐ Strongly Disagree	☐ Disagree	☐ Agree	☐ Strongly Agree
11. This process allowed all to be heard.	☐ Strongly Disagree	☐ Disagree	☐ Agree	☐ Strongly Agree
12. This process offered a safe, secure setting.	☐ Strongly Disagree	☐ Disagree	☐ Agree	☐ Strongly Agree
13. I did not feel pressured by the neutral to reach agreement.	☐ Strongly Disagree	☐ Disagree	☐ Agree	☐ Strongly Agree
14. The neutral skillfully structured the process.	☐ Strongly Disagree	☐ Disagree	☐ Agree	☐ Strongly Agree
15. The neutral understood key issues.	☐ Strongly Disagree	☐ Disagree	☐ Agree	☐ Strongly Agree
16. I would use this neutral again.	☐ Strongly Disagree	☐ Disagree	☐ Agree	☐ Strongly Agree
17. I would use the ADR Program again.	☐ Strongly Disagree	☐ Disagree	☐ Agree	☐ Strongly Agree

We welcome any other comments or suggestions you may have regarding the neutral used in this case or the ADR Program:

THANK YOU

ALTERNATIVE DISPUTE RESOLUTION (ADR)
CONFIDENTIAL PROGRAM EVALUATION – COUNSEL