SUPERIOR COURT OF THE STATE OF CALIFORNIA COUNTY OF ORANGE - CENTRAL JUSTICE CENTER Case No. VOLUNTARY STIPULATION RE Plaintiff, DISCOVERY IN SONG-BEVERLY CASES; [PROPOSED] ORDER v. Hon. JONATHAN FISH Defendant. Dept. C13 

IT IS HEREBY STIPULATED BY AND BETWEEN THE PARTIES AS FOLLOWS:

The parties recognize that cases litigating discovery disputes in Song-Beverly Act violations often involve similar or common issues.

The parties further acknowledge that after a discovery dispute arises, there is often a necessary, but unavoidable delay between the filing of a discovery motion and the hearing on that motion due to the high volume of cases on the Court's inventory and high volume of motions on the Court's law and motion calendar.

By entering into the following stipulation, the parties desire to streamline the discovery process, avoid unnecessary delay and proceed as efficiently and expeditiously as possible.

Accordingly, the parties stipulate as follows:

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- 1. "Subject Vehicle" refers to the subject vehicle at issue in this litigation that was purchased or leased by Plaintiff.
- 2. Scope discovery shall be limited to vehicles in California other than the Subject Vehicle that are the same make, model, and year of the Subject Vehicle at issue.
- 3. Other Contracts Purchase or lease contracts concerning the Subject Vehicle at issue are discoverable and shall include any associated documents reflecting OEM or aftermarket equipment installed at the dealership, ELWs or service contract, and any other writings signed by the Plaintiff at the point of sale.
- 4. Work orders Work orders, repair orders, and invoices (including accounting and warranty versions) for any maintenance, service and repair activity, service and repair activity concerning the Subject Vehicle are discoverable.
- 5. Rental car Rental car or loaner agreements regarding alternate transportation provided during service or repair visits concerning the Subject Vehicle shall be discoverable.
- 6. Communications Records of communications with dealer personnel, factory representatives, and Defendant's call center or customer assistance personnel concerning the Subject Vehicle at issue only, shall be discoverable.
- 7. Warranty claims Warranty claims submitted to and/or approved by Defendant concerning the Subject Vehicle at issue shall

be discoverable. In addition, the Warranty Policy and Procedure Manual or similar policies or claim-handling procedures published by Defendant and provided to its authorized repair facilities, within the State of California, that was/were in place at the time the Subject Vehicle was purchased or leased to the date the lawsuit was filed shall be discoverable only if they concern the Subject Vehicle at issue.

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- 8. Policies and Procedure Defendant's written statements of policy and/or procedures used to evaluate customer requests for repurchase or replacement pursuant to "Lemon Law" claims, including ones brought under the Song-Beverly Consumer Warranty Act, that were in place on the date that the Subject Vehicle was purchased or leased up to and including the date the lawsuit was filed shall be discoverable.
- 9. Other customer complaints A list or compilation of customer complaints in Defendant's electronically stored information database that are substantially similar to the alleged defects claimed by plaintiff (1) in vehicles purchased or leased in California, and (2) are the identical year, make, and model of the Subject Vehicle shall be discoverable. A substantially similar customer complaint would be the same nature of reported symptom, malfunction, dashboard indicator light, or other manifestation of a repair problem as the description listed in any work order or repair order for the Subject Vehicle, other than routine or scheduled maintenance items. The list provided by Defendant may be in a chart or spreadsheet format and shall include the VIN, date of repair visit, dealership or other reporting location, and text of

the other customers' reported complaint, but shall not include the other customers' names, addresses, phone numbers, e-mail addresses, or other personal identifying information.

- 10. Technical Service Bulletins/Recalls Technical Service Bulletins and Recall Notices for vehicles purchased or leased in California for the same year, make and model of the Subject Vehicle at issue shall be discoverable.
- 11. Instructions/Bulletins Copies of any repair instruction, bulletin, or other diagnostic/repair procedure identified in a repair order(s)/invoice record(s) for the Subject Vehicle at issue shall be discoverable.
- 12. Damages Receipts or other written evidence supporting any incidental or consequential damages to the Subject Vehicle at issue shall be discoverable.
- 13. Analysis/Investigation Other than documents that are protected by the attorney/client privilege or attorney work product doctrine, all documents concerning any internal analysis or investigation regarding the alleged defects claimed by Plaintiff in vehicles purchased or leased in California for the same year, make and model of the Subject Vehicle shall be discoverable.
- 14. Interrogatories Within the time limits allowed by law, both Plaintiff and Defendant may propound one set of Judicial Council Form Interrogatories and one set of a maximum of 35 special interrogatories. Any additional special interrogatories may only be propounded by stipulation and/or court order upon motion of a party.

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- 16. Vehicle Inspection Within the time limits allowed by law, the Subject Vehicle may be inspected by the parties at a mutually agreeable time and place. Unless otherwise agreed by the parties, the vehicle inspection process shall be as follows:
  - a. Defendant shall show Plaintiff's representative proof of insurance for the person/company who will be road testing the Subject Vehicle;
  - b. The defense vehicle inspection shall commence at 9:00
    a.m. at an authorized service and repair facility closest to
    Plaintiff's residence and may continue until no later than
    5:00 p.m. that same day;
  - c. Plaintiff shall deliver the vehicle to the noticed place of inspection. If the Subject Vehicle has a dead

battery, Plaintiff's counsel shall notify Defendant's counsel at least three (3) court days before the vehicle inspection, and the vehicle inspection shall proceed with Defendant paying for the tow or jump start to the place of inspection and taking reasonable steps to retrieve stored diagnostic codes and other onboard data before the battery is recharged or replaced.

- d. Defendant shall provide Plaintiff's representative with duplicate copies of all paper and electronic documents created during and because of the vehicle inspection, such as test results, the stored codes in the Subject Vehicle's internal network or in its control units, alignment sheets, etc.
- e. If the Subject Vehicle is in then-current use by the Plaintiff and if requested in writing within a reasonable time prior to the vehicle inspection, Plaintiff shall be provided a loaner or rental vehicle paid for by Defendant for the duration of the vehicle inspection, conditioned on plaintiff providing standard rental car disclosures such as proof of a current driver's license and insurance coverage and with plaintiff responsible for the loaner vehicle's fuel. The loaner vehicle need not be the same model or type as the Subject Vehicle unless Plaintiff agrees to pay for an upgrade;
- f. Defendant shall be permitted to run tests of relevant electronic control units (ECUs) and components, conditioned on Defendant maintaining, downloading, or printing out stored

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data on the existing condition or historical information stored in an ECU; and

g. Plaintiff's representative is permitted to conduct video and audio recording of the vehicle inspection.

To the extent that a discovery dispute exists beyond what is covered in this stipulation, the parties agree to meet and confer either in-person or via remote technology to attempt to resolve the dispute before filing a discovery motion with the Court.

The parties agree to act at all times in a reasonable and civil manner and where possible to extend common courtesies to each other such as extensions of time, especially if the basis of the extension is to meaningfully engage in the meet and confer process.

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1	Where a motion is necessary, the moving party or opposing	
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3	Court should deviate from the above stipulations.	
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6	DATED:	
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8		Counsel for Plaintiff
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10	DATED:	
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12		Counsel for Defendant
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14	IT IS SO ORDERED.	
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16	DATED:	
17		HONORABLE JONATHAN FISH
18		Judge of the Superior Court
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