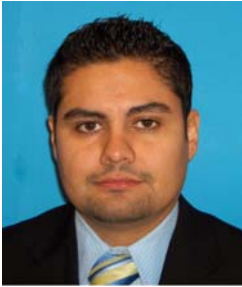




Superior Court of California
County of Orange
News Release

June 15, 2016

Public Information Office
Contact: Gwen Vieau, 657-622-7097
PIO@occourts.org



Salvador Reynoso Honored by Legal Aid Association of California

The Legal Aid Association of California presented Salvador “Sal” Reynoso with a Family Law Award for his work as lead attorney with the Orange County Superior Court’s Self-Help Centers. The award, presented on June 14 at the Family Law and Self-Help Conference in San Francisco, recognized his outstanding dedication and commitment to provide legal services for low-income Californians to ensure equal access to justice.

Sal imagines, innovates, and creates new and better ways to assist low-income residents. In 2011, he customized a web-based program to catalog the services received by the 100,000-150,000 individuals who visit the five Self-Help centers each year. The program helps to allocate staff and resources on a real-time basis and identify long-term trends.

The customized program also provides a central location for staff and the public to access videos, presentations, master forms, and packets of information to more efficiently assist litigants. Sal also helped design a virtual [Self-Help Center online](#) so that individuals can access similar procedural assistance from any computer, without visiting a courthouse.

To enhance and further personalize services for litigants, Sal worked with the Court’s technology staff to customize the use of a customer relationship management program which includes a barcoded “My Court Card” for Self-Help Center visitors. Repeat visitors present their customized card to staff who scan the bar code to quickly review the services previously accessed. Sal provided training for staff, attorneys, and managers who use the program.

Sal has directly impacted Orange County’s ability to help individuals in need of legal services who cannot afford to hire an attorney. In addition to implementing innovative ideas, he has single-handedly assisted thousands of individuals over the years. His personal drive and vision have helped Orange County Superior Court continue to be a leader, not only in California but nationwide, in providing self-help services.