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Superior Court of California County of Orange **News Release**

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UPDATE: Court Rolls Out Final Phase of Online Court User Portal for Traffic and Criminal Cases

Santa Ana, CA — The Orange County Superior Court has implemented the final phase of the Court User Portal, providing users the ability to submit Proof of Correction for their eligible traffic citations online.

"Court Portal users are now able to select from eligible counts on their case and submit a PDF of their proof online. That will minimize the need for many people take time off work or other life tasks to travel to our courthouses. It will improve access to justice for many of our county's residents," Presiding Judge Erick Larsh said.

Once the electronic documentation is submitted, it is reviewed by court staff and accepted electronically. Once accepted, the user will be notified by email and informed of the dollar amount due, as well as the due date for payment of any remaining fees or fines. This new service became available on May 11, 2022. (Click <u>here</u> for more information)

Court User Portal for traffic infractions and eligible criminal cases, was initially launched on Friday, July 17, 2020, in an effort to introduce a fast, convenient, and secure way for Court users to make payments or explore other case options from their smart phone or computer, even when the Court is not open for business.

The Court User Portal dashboard consolidates all online traffic, infraction and eligible criminal case services into one location. Once a user creates an account, the Portal will identify the person associated to the case and will display all cases associated to that person. Users have access to a Dashboard to view and make a selection to process one or more cases/citations, such as request extensions, make payments, establish payment plans, submit electronic correspondence, proof of correction and reserve a court date. Registered users will also have the ability to sign up for text and email reminders for due dates and future hearing dates.

In 2016, the Orange County Superior Court applied for funding from the Judicial Council of California to create the Portal, as a "one-stop-shop" providing enhanced customer services to the public.

The Court User Portal grant was one of 53 statewide grants approved by the Judicial Council of California, in 2016, totaling \$23.5 million. More information about the Court Innovation Grants can be found online <u>here</u>.