

Superior Court of California County of Orange

News Release

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April 25, 2017

Orange County Superior Court Receives Court Innovation Grants

At its public meeting on March 24, the Judicial Council of California approved 53 grants state-wide totaling \$23.5 million to support programs to make local courts more efficient, accessible, and easier to use. The Orange County Superior Court participated in the competitive process and received five grants totaling more than \$2.2 million to implement the following new and enhanced services to better serve the public:

- Online Portal for Traffic and Criminal Cases Develop an online "one-stop-shop" to provide enhanced customer service to the public. Services will include providing text reminders about due dates and future hearing dates; submitting electronic correspondence to the court such as trial by declaration, proof of correction, motions, and appeals; and establishing payment plans.
- Civil Courtroom Automated Check-in Develop stand-alone kiosks that integrate with the
 court's civil case management system to automate the courtroom check-in process and
 payment of trial fees. It will incorporate mobile functionality to send text reminders to litigants
 and attorneys.
- Enhancement of the Self-Help Online Portal Enhance the current self-help portal to assist
 litigants with completing required forms and then electronically filing and serving the
 documents. It will also provide integrated kiosks for self-check-in, enable data-sharing with
 the family law case management system, and allow court users to access services remotely
 and via mobile devices.
- Conservatorship Accountability Online Portal Modernize the conservatorship accounting
 process by developing a software program to simplify the tracking, preparing, and filing of
 annual accountings. It will include tools to detect fraud and/or financial abuse to enhance
 court oversight of these cases.
- Improve Court Management Using Analytics Create a single data warehouse to store information from a variety of systems and develop a program to efficiently produce interactive, real-time "data dashboards" to enable court management to make decisions and respond to changing business needs.

Judge David Rubin, chair of the council's Judicial Branch Budget Committee which oversaw the grant process said, "These grant-funded programs will yield extraordinary results—not just for individual courts, but for the judicial branch and most importantly, the public we all serve. Many of our courts have responded to branch budget cuts by being innovative and resourceful. But there is a limit to how far we can go—and at some point—innovation requires investment."

More information about the Court Innovation Grants can be found online here.

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