

FREQUENTLY ASKED QUESTIONS

Q: Why is jury service important?

A: The right to trial by jury is guaranteed by the U.S. Constitution and the California Constitution. Jury trials cannot be held unless people, such as you, perform their jury service.

Q: What should I do if I receive a Jury Summons in the mail?

A: Please read the Jury Summons thoroughly. It informs you where, when, and how to report or call in for jury service and provides contact information for our office.

Q: What will happen if I do not respond to a jury summons?

A: You may be found in contempt of court, punishable by fine and/or incarceration pursuant to California Code of Civil Procedure Section 209.

Q: Why did I receive a Jury Duty “Notice” postcard instead of a Jury Summons letter?

A: As of November 7, 2014, the Orange County Superior Court began issuing a double-sided postcard as its Jury Summons in place of the Jury Summons letter. The new postcard format will reduce the cost of printing and postage.

Q: What if I don't have access to a computer and need to respond to my Jury Summons by submitting my biographical information or a request for an excuse or disqualification?

A: If you don't have access to a computer and cannot get access through a family member, friend, public library or otherwise, please contact the Office of the Jury Commissioner by calling 657-622-7000. Assistance with postponements and biographical information can be provided over the phone. Requests for excuse, disqualification or exemption must be made in writing; a hard copy form can be requested over the phone. If you prefer, you may visit the Jury Commissioner's Office at any one of our four court locations (Santa Ana, Westminster, Fullerton, or Newport Beach) prior to your service date to make your request. Our normal business hours for counter assistance are Monday-Friday, 8:00 a.m. to 5:00 p.m.

Q: Why can't I access eJuror or the automated telephone system when I have entered the correct Juror ID# and Date of Birth?

A: If you are unable to access your information via eJuror or the automated telephone system, it is possible your date of birth was provided to our office incorrectly. You can confirm/correct your date of birth through our phone system (657-622-7000). If/when your record is not found by the phone system, select the option to speak with a jury clerk so we can assist you. Once your information has been corrected, you should be able to use both our eJuror and automated telephone systems.

Q: Where can I find my Jury ID and Group Number?

A: The Juror ID and Group Number are located on the back of your Jury Summons on the left hand side.

Q: What should I do if I lost my Jury Summons?

A: Please contact the Office of the Jury Commissioner at 657-622-7000 to obtain your service instructions.

Q: What do I do if I need special accommodations?

A: Please send an e-mail to juryservices@occourts.org with "ADA Request" in the subject line or contact the Office of the Jury Commissioner at 657-622-7000 prior to your service date to inform jury staff of any accommodations you will need such as a sign language interpreter, hearing amplification, assistance with a wheelchair, special seating, closer parking, etc.

Q: What if I am a student?

A: Full-time students, including those living on campus at a school outside Orange County, are not exempt from serving on jury duty. You may reschedule your jury service during quarter or semester breaks through the eJuror online application at www.occourts.org/ejuror **no later than** five days prior to your service date.

Q: What if I do not speak English?

A: You do not need to speak fluent English to serve as a juror. The court uses common, everyday language that most people can understand. The work done by the courts affects all people, so it is important that all communities be a part of our justice system. If you think you do not have sufficient knowledge of the English language to act as a juror, you may submit a request for disqualification through the eJuror online application at www.occourts.org/ejuror **no later than** five days prior to your service date. Your request will be reviewed, and you may still be required to serve. If you have any questions, you, or a friend or family member who speaks English, may contact the Office of the Jury Commissioner at 657-622-7000 for assistance.

Q: How do names get selected to be summoned for jury duty?

A: Names are drawn randomly by computer from lists of registered voters and Department of Motor Vehicles driver's license and identification card holders for Orange County. The law requires a fair cross-section of each county's qualified residents to be available each day for jury duty.

Q: How often can I be summoned for jury service?

A: Jurors may be summoned for jury service once every 12-month period. If you receive more than one summons, this includes a summons from the Federal District Court, in a 12-month period, please contact the Office of the Jury Commissioner at 657-622-7000.

Q: May I postpone my jury service to a more convenient time?

A: Jury service may be postponed for approximately 4 to 6 months, through the eJuror online application at www.occourts.org/ejuror , **no later than** five days prior to your service date, or by calling the Office of the Jury Commissioner at 657-622-7000.

Q: Why are some prospective jurors instructed to report to the courthouse while others are told to call in for instructions?

A: Prospective jurors are randomly selected to report to the courthouse on a specific date, while others are randomly selected as call-in prospective jurors. Call-in prospective jurors call a prerecorded message every business day, beginning on a Friday, and continue to call-in for no more than 5 court days. If additional prospective jurors are needed, the recorded message instructs certain groups to report to the courthouse. Call-in prospective jurors may be instructed to report the following morning or midday with a one-hour notice.

Q: What if I am summoned as a call-in prospective juror and I can't call in each day or leave my job in the middle of the day?

A: If you cannot report to jury service midday or with a one-hour notice, you may request a specific date to report, through the eJuror online application at www.occourts.org/ejuror , **no later than** five days prior to your service date, or by calling the Office of the Jury Commissioner at 657-622-7000, and you will be assigned a date to report to the **Central Justice Center in Santa Ana**.

Q: How many days will I have to serve as a juror?

A: Jury service in Orange County is for one day or one trial. If you are not selected to serve on a trial by the end of the first day and are not ordered by the Court to return for a second or subsequent day of jury selection, your service will be complete. If you are selected to hear a case that continues beyond one day, you will be required to serve until the trial is complete.

Q: How late will I be at the courthouse?

A: The Court's normal hours of operation are 8:00 a.m. to 5:00 p.m. Prospective jurors should make arrangements to remain the entire day.

Q: How can I request to be excused from jury service?

A: Prospective jurors may be excused from jury service only for extreme hardship. Requests to be excused must be in writing and submitted to the Office of the Jury Commissioner prior to the prospective juror's service date. The Court will only notify you if your request has been denied or if you failed to report. Information regarding requests to be excused from service can be found on our website at www.occourts.org , and then click on Jury Service. You may also submit a request for an excuse through the eJuror online application at www.occourts.org/ejuror , **no later than** five days prior to the service date.

Q: Must I serve if I am not a United States citizen?

A: You are disqualified from jury service if you are not a U.S. citizen. You may submit a request for disqualification through the eJuror online application at www.occourts.org/ejuror , **no later than** five days prior to the service date, or in writing.

Q: I have moved and no longer live in Orange County. What do I do?

A: You are not eligible for jury service if you are not a resident of Orange County. You must inform the court that you are not a resident of Orange County. You may submit a request for disqualification through the eJuror online application at www.occourts.org/ejuror, **no later than** five days *prior to the* service date, or in writing. Please change your residence information with the Department of Motor Vehicles and Orange County Registrar of Voters so you will no longer be summoned for jury service in Orange County.

Q: Do I have to perform jury service if I'm over 70 years of age?

A: There is no age exemption for jury service. If you are 70 years of age or older, the California Rules of Court allow you to be excused due to a medical condition without a doctor's note. You must inform the court that you are not able to serve. Requests to be excused must be in writing and submitted to the Office of the Jury Commissioner prior to the prospective juror's service date. You may also submit a request for an excuse through the eJuror online application at www.occourts.org/ejuror , **no later than** five days prior to the service date.

Q: Will I be paid for jury service?

A: Starting with the second day of service, jurors are paid \$15.00 per day and 34 cents for each mile traveled, one-way. Mileage is computed by an automated system based on your zip code. The system computes the straight-line distance from your home to the court to which you have been summoned. Jurors employed by a federal, state, local government entity, school district, Regents of the University of California, public authority or by any public entity as defined in California Code of Civil Procedure section 481.200 who receive regular compensation and benefits while performing jury service, are not paid juror fees.

Q: How soon will I receive my jury payment after I've completed my jury service?

A: Jurors generally will receive their payment checks 5 to 21 days after they complete their service. Depending on dates of jury service, you could receive more than one check for total payment of all your jury service dates.

Q: Does my employer have to pay me while I perform my jury service?

A: Employers are not required by law to compensate employees during their jury service. Once you receive your summons, you should inform your employer regarding the date of service and ask what (if any) written policies your employer has regarding jury service pay.

Q: Can my employer prevent me from serving as a juror?

A: California Labor Code Section 230(a) prohibits an employer from discharging or discriminating against an employee for taking time off to serve as a juror. The employee, prior to taking such time off, must give reasonable notice to the employer of the requirement to serve as a juror.

Q: May I be transferred to another court location?

A: Pursuant to California Code of Civil Procedure Section 191, prospective jurors are randomly selected to serve at a designated court location. Transferring jurors from one court location to another alters this random selection. Therefore, only a true hardship is considered for transfer. The Office of the Jury Commissioner considers each request on an individual basis.

Q: Are jurors subject to search when entering a court facility?

A: All courthouses are equipped with airport style weapon screening. Please do not bring any knives, metal forks (plastic forks are permitted), scissors, handwork needles, metal fingernail files, tools, metal chains, handcuff keys, or any items that may be deemed dangerous by the Sheriff's Department.

Q: What should I wear to court?

A: Business casual attire is suggested. Shorts and tank tops are not appropriate courtroom attire. As the room temperature of the jury assembly areas and courtrooms can be unpredictable, you may want to bring a sweater or jacket.