



Superior Court of California
County of Orange

NEWS RELEASE

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Superior Court of Orange County Installs Video Relay Service for Deaf and Hard-of-Hearing Court Visitors

Santa Ana, CA – The Superior Court of Orange County announces the installation of its first-ever Video Relay Service (VRS) kiosk at the Central Justice Center, 700 Civic Center Drive West, Santa Ana. VRS is a free videophone relay service that provides technology for deaf and hard-of-hearing persons to communicate with hearing persons in real time using American Sign Language interpreters. The goal of VRS is to provide telecommunications access for deaf, hard-of-hearing, and speech-disabled individuals in a manner functionally equivalent to that provided to traditional voice telephone users.

The VRS service can be used to make any call, whether it is to get legal assistance, contact a justice partner after a court appearance, or touch base with a family member, a friend, or an employer. The VRS kiosk is located on the first floor in one of the booths that previously housed a public pay phone. Signs are posted that clearly mark the location of this new telecommunication device for the deaf (TDD) at the courthouse.

The Superior Court of Orange County is proud to support the deaf community by providing this valuable telecommunication service.



The new Video Relay Service in use at the Central Justice Center in Santa Ana.