



Superior Court of California County of Orange ***News Release***

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FOR IMMEDIATE RELEASE

OCSC Initiates New Online Traffic Correspondence Service

Santa Ana, CA – Orange County Superior Court will begin to accept electronic submission of traffic correspondence from the public on November 15, 2019.

Members of the public will be able to access this new online service from [the Court Home Page](#), where they will be able to enter a citation number or their OC Pay number. **If their citation is eligible**, eCorrespondence options will be displayed for selection, asking general questions or seeking assistance with their eligible cases.

This service will significantly decrease the response time of traffic correspondence turn-around time for members of the public. Currently, the estimated time for a response from the court to a traffic correspondence submission can be several weeks, **the eCorrespondence system is estimated to cut that time to a few days.**

Additionally, members of the public will save money on postage or time as they will not be required to come to the court to submit their traffic correspondence. Another great advantage to using this new platform is that it will be accessible 24 hours a day, seven days a week for submission of correspondence.

Orange County Superior Court received funding from the Court Innovations Grant Program of the Judicial Council of California to create a Court User Portal to promote innovation, modernization and efficiency for court programs. The new traffic eCorrespondence service comes after the online Payment Plans service that was launched on December 17, 2018.

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