



# Superior Court of California County of Orange ***News Release***

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## **Court Rolls Out Self-Help Mobile App**

**Santa Ana, CA** – The Orange County Superior Court has launched a mobile application that provides self-represented customers with access to the Self-Help Center and the Orange County Superior Court’s Self-Help Portal.

“It is a fast and convenient way for Court users to access Self-Help Services, especially during these challenging times of COVID-19, when we must maintain physical distancing,” said Orange County Superior Court Presiding Judge Kirk Nakamura. “The Court is excited to launch this mobile application, because it supports our mission to develop tools and resources that provide better and easier access to justice for our community members.”

This free app can be downloaded for iOS devices from the Apple App Store and for Android devices from the Google Play Store. **The app is listed as OC Courts Mobile.** The new application is part of the Court’s “**Safe Access to Justice**” initiative, which is designed to keep the Court and the community safe during this unprecedented pandemic.

The mobile application allows Court Self-Help Services customers to:

- Access the Self-Help Portal on a mobile device, which is designed to be a personalized case management system.
- Register and create a new account for the Orange County Superior Court’s Self-Help Portal.
- Use their existing account to log in and use services.
- Create a Family Law Case Tracker by inputting their Case Number. The Family Law Case Tracker will inform the user of the next steps required to move their case forward to reach a judgment and provide instructional how-to-videos that help explain the procedures and steps required to reach a judgment.
- Access Court forms and resources.
- Access maps of key areas and departments located in each Justice Center.
- Use the phone’s camera to scan QR codes located in our Self-Help packets to help them identify which packet they are completing.

The Self-Help mobile app was created with funding from the Judicial Council of California’s Court Innovations Grant program. The purpose of the grant is to promote innovation, modernization, and efficiency in California’s Courts.

Court customers must always keep in mind that Self-Help Services can provide procedural information but cannot provide legal advice. For questions or feedback write to us at: [OCCourtNotify@occourts.org](mailto:OCCourtNotify@occourts.org)

The Court is continually working on providing **Safe Access to Justice** and would like to remind everyone that **the use of facemasks or face coverings is mandatory for anyone entering a courthouse.** Exemptions issued by anyone other than the Court will not be honored. For Court ADA accommodations and exclusions, please email [Adainformation@occourts.org](mailto:Adainformation@occourts.org) or visit this web page <http://www.occourts.org/directory/ada/>. **Social distancing rules will also be strictly enforced in all facilities;** thus, the number of individuals entering public courtrooms and elevators will be subject to space limitations. **Persons displaying possible coronavirus symptoms will not be allowed in Court facilities.**



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