

Send to:
 ADR Administrator
 700 Civic Center Dr. West – Room D100
 Santa Ana, CA 98701-4045

**SUPERIOR COURT OF CALIFORNIA, COUNTY OF ORANGE
 ALTERNATIVE DISPUTE RESOLUTION (ADR)**

CONFIDENTIAL PROGRAM EVALUATION BY PARTICIPANT

In accordance with the ADR Program Guidelines, please submit evaluation by mail within 15 days of completion of the ADR process.

ADR staff and committees use this **confidential** information to assess the impact on the court, to track quality, to provide feedback to neutrals and to inform our decisions regarding redesign of program procedures. Other staff and trial judges do not see specific evaluations. This information will be aggregated for blind statistical reports to the Judicial Council, the Court and the community.

Neutral:	Date(s) of Session(s):
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1. I am Plaintiff Defendant Other: _____

I participated in an ADR session: <input type="checkbox"/> Arbitration <input type="checkbox"/> Mediation <input type="checkbox"/> Neutral Evaluation <input type="checkbox"/> None <i>If you answered None above, please indicate the reason(s) why below. Otherwise, proceed to question 2.</i> <input type="checkbox"/> Parties unwilling <input type="checkbox"/> Not yet scheduled <input type="checkbox"/> Other (describe): _____ _____ _____
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2. Please indicate which, if any, of the following occurred during the ADR Session (*Please check all that apply*):
- Communication between the parties was improved.
 - Parties came away with a better understanding of the case.
 - Parties, clarified, resolved and eliminated some issues.
 - Other comments:

Please indicate your satisfaction by rating the following statements:

	Strongly Disagree	Disagree	Agree	Strongly Agree
3. This process was fair to all parties.				
4. This process allowed all to be heard.				
5. This process offered a safe, secure setting.				
6. I did not feel unduly pressured by the neutral to reach agreement.				
7. The neutral skillfully structured the process.				
8. The neutral understood key issues.				
9. I would use this neutral again.				
10. I would use the ADR Program again.				

In your opinion, using the ADR process in this case:

11. Increased Decreased your costs by \$ _____
12. Increased Decreased the time required to resolve the case by _____

Please provide any additional comments on the reverse or on a separate page.

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