

Confidential ADR Program Evaluation – Neutral

SUPERIOR COURT OF CALIFORNIA COUNTY OF ORANGE

Please return completed Evaluation to:
Superior Court of California, County of Orange
Attn: ADR Administrator
700 Civic Center Drive West, D-100
P.O. Box 838
Santa Ana, California 92702-0838

In accordance with the Alternative Dispute Resolution (ADR) Program Guidelines, please submit evaluation by mail within 15 days of completion of the ADR process.

ADR staff and Committees use this **confidential** information to assess the ADR Program's impact on the court, to track quality, to provide feedback to neutrals and to inform our decisions regarding redesign of program procedures. Other staff and trial judges do not see specific evaluations.

Neutral: _____ Date(s) of Session(s): _____

1. Are you a member of the Court's ADR Panel? Yes No Process: Arbitration Mediation ENE
2. Agreement reached? Yes No Partial
3. Type of case:

| | | |
|---------------------------------------|--|---|
| <input type="checkbox"/> Business | <input type="checkbox"/> Malpractice | <input type="checkbox"/> Real Estate/Eminent Domain |
| <input type="checkbox"/> Construction | <input type="checkbox"/> Neighborhood | <input type="checkbox"/> Restraining Order/Injunction |
| <input type="checkbox"/> Employment | <input type="checkbox"/> Personal Injury | <input type="checkbox"/> Will Contest/Trust |
| <input type="checkbox"/> Insurance | <input type="checkbox"/> Public Agency | <input type="checkbox"/> Other: _____ |
4. At what phase in the dispute did the ADR session(s) occur (indicate if more than one)?

| | |
|---|--|
| <input type="checkbox"/> Before filing | <input type="checkbox"/> Within 4 months of filing |
| <input type="checkbox"/> After some discovery | <input type="checkbox"/> After significant discovery |
| <input type="checkbox"/> Trial was imminent | <input type="checkbox"/> Other: _____ |
5. Did you discuss the law? Yes No Did disputants ask about the law? Yes No
6. Approximate total number of:
Hours: _____ Sessions: _____ Follow-Up Calls: _____
7. In your opinion, did the ADR process: Reduce costs Increase costs

| | | | |
|---|--|--|--|
| <input type="checkbox"/> Under \$5,000 | <input type="checkbox"/> \$5,000 - \$10,000 | <input type="checkbox"/> \$10,000 - \$25,000 | <input type="checkbox"/> \$25,000 - \$50,000 |
| <input type="checkbox"/> \$50,000 - \$100,000 | <input type="checkbox"/> \$100,000 - \$250,000 | <input type="checkbox"/> \$250,000 - \$500,000 | <input type="checkbox"/> Other: _____ |
8. In your opinion, using the ADR process in this case: Reduced court time Increased court time
Please estimate the number of days court time was reduced/increased as a result of the parties going to ENE (*Consider the decrease/increase in the number or court days relative to motions, settlement conferences and trial.*)

| | | | | |
|-----------------------------------|-----------------------------------|------------------------------------|-------------------------------------|--|
| <input type="checkbox"/> 1-2 days | <input type="checkbox"/> 3-5 days | <input type="checkbox"/> 6-10 days | <input type="checkbox"/> 11-20 days | <input type="checkbox"/> more than 20 days |
|-----------------------------------|-----------------------------------|------------------------------------|-------------------------------------|--|
9. Any court procedures averted? _____
10. Do you have any comments or suggestions regarding the administration of the ADR program? (*Attach additional pages if necessary*)

THANK YOU

**ALTERNATIVE DISPUTE RESOLUTION (ADR)
CONFIDENTIAL PROGRAM EVALUATION – NEUTRAL**