



Superior Court of California County of Orange **News Release**

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Court Adds Appointment Scheduling for In-Person Self-Help Services at the Lamoreaux Justice Center

Santa Ana, CA – The Orange County Superior Court is offering an online scheduling tool for self-represented litigants to schedule brief, in-person appointments with Self-Help Services at the Lamoreaux Justice Center, located at 341 The City Drive South, Orange, CA 92868.

The appointment tool is available through the Court's website on the "[Court Calendar Appointment Information](#)" webpage, under the [Self-Help Services LJC](#) button.

During the appointment, an individual can request blank court forms, ask questions about court procedures, or seek assistance in person with moving their family law case forward. Subject to availability, Self-Help Services staff can also provide in-person document review of domestic violence restraining order requests and ex parte requests for custody and/or visitation orders. All other document reviews are conducted remotely via e-mail.

As the COVID-19 pandemic continues, individuals are still strongly encouraged to request assistance from Self-Help Services remotely by phone or e-mail. Nonetheless, a limited number of appointments are now available for individuals who need in-person help with family law issues at the Lamoreaux Justice Center.

The Court is currently offering online scheduled appointments for the following areas:

- **Appeals**
- **Civil** (*Restraining Orders, Unlawful Detainers/Evictions, Small Claims, Civil Limited, Civil Unlimited*)
- **Collections** (*Criminal & Traffic, Collection Accounts*) *For payment relief options or general inquiries on your collection account, call 657-622-8459.*
- **Criminal & Traffic**
- **Family Law** (*For Self-Represented Parties Only*) *For General Family Law inquiries, call 657-622-8350.*
- **Juvenile** (*Public, Juvenile Attorney LJC, Juvenile Traffic LJC*)
- **Probate & Mental Health**
- **Records and Exhibits**
- **Self-Help Services**

Individuals who wish to file non-emergency court documents in person must make a separate appointment with the Family Law Clerk's Office or utilize the Court's drop box. The Court will continue to provide various means to file documents, such as drop boxes, e-mail, and eFiling.

Due to pandemic-related restrictions, members of the public continue to have limited access to Court facilities. They will not be allowed to enter the courthouse unless they have a scheduled in-person hearing, have an appointment, or need help with an emergency request, such as a restraining order. This approach allows the Court to manage the visitor level at each courthouse, while following health protocols.

The Court is continually working on providing **Safe Access to Justice** and would like to remind everyone that **the use of facemasks or face coverings is mandatory for anyone entering a courthouse.** Exemptions issued by anyone other than the Court will not be honored. For Court ADA accommodations and exclusions please email Adainformation@occourts.org or visit this web page <http://www.occourts.org/directory/ada/>. **Social distancing rules will also be strictly enforced in all facilities;** thus, the number of individuals entering public courtrooms and elevators will be subject to space limitations. **Persons displaying possible coronavirus symptoms will not be allowed in Court facilities.**



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